

**Retail and Commercial
Enterprise**

Information Sheet



Key Facts:

Learning aim reference – T/502/2819/UNIT

Guided learning hours – 30

Credit value – 4

Minimum entry age – 16

Aim:

This qualification is aimed at learners aged 16+ who would like to develop their knowledge in the retail sector.

Who is Retail for?

This qualification is suited to anyone interested in learning more about the retail sector. They would be job ready but looking to gain valuable knowledge in the retail sector to learn new skills and to ensure their CV is desirable to more employers

What does the course cover?

This qualification is designed for anyone interested in working in any form of the retail sector.

Unit 26

- Understanding Customer Service in the Retail Sector

Unit 27

- Understanding the Retail Selling Process

Course details

We hold all our courses locally your job centre. The venue will be confirmed with your learner prior to the course start date. This course is delivered either full time or part time over one week.

What do learners get out of the course?

Certificate fully accredited by NCFE recognised by all employers.

How do you make referrals?

Please contact Morpeth office on 01670 810809 to register

Full name, national insurance number and contact telephone number are required

A full induction IAG will commence before full acceptance on to the course.